

# Terms and Conditions

## Hire Contract

The Property is Hope Cottage, attached to the owner's house at La Lande de Lerome, 56300 KERGRIST, France.

The rental of the property commences at 1600 CET on the first day of the rental period and ends at 1000 CET on the last.

Reservation dates will be confirmed in writing by the owner (Hilary Olley) upon receipt of the deposit as specified on the booking form.

The balance falls due six weeks before the first day of the rental period. The owner reserves the right to cancel the reservation if payment has not been received by that date.

If a reservation is made within six weeks of the start date of the reservation then the full payment is to be made at the time of booking.

The owner reserves the right of refusal of a reservation to any person considered as unsuitable.

The contract is between the hirer and the owner and comes into effect once the hirer has received written confirmation of the booking. The hirer is thereafter responsible for the total rental of the property for the period booked.

The total number of persons using the property must not exceed the number as laid down in the property details.

## Cancellation by the owner

Should the property become unavailable through any cause outside the control of the owner then a full refund of any monies received will be paid. The owner will make every effort to arrange alternative accommodation for the same period by mutual agreement.

## Cancellation by the hirers

Any notice of cancellation must be received by the owner no less than eight weeks before the start of the rental period. Should a cancellation be received less than eight weeks before the start of the rental period the hirer will be liable to pay the balance of the rental due. Cancellation must be notified immediately in all instances to the owner by registered post or recorded delivery.

## Disclaimer

The owner cannot accept any liability for any of the following events:

- Loss of or damage to any vehicle or its contents.
- Loss of or damage to the baggage and/or the personal belongings of the hirer.

- Damage or injury caused by pests, exceptional weather conditions or other events outside the owner's control.

The use of the accommodation and any amenities or equipment supplied is entirely at the hirer's risk.

### **Hirer's responsibility**

During the rental period the hirer is responsible for the property and is expected to take reasonable care of it. The cottage and all its equipment and utensils are requested to be left CLEAN and TIDY at the end of the rental period.

### **Breakages and Damage**

We do not charge for any minor breakages but do request a damage bond of 100 euros to be paid on arrival. This will be returned at the end of the rental period, providing there have been no major breakages and the property has been left in a clean and tidy state.

We do request that you notify us immediately of any accidental damage so that we can repair or replace it.

### **Complaints**

Any problems or complaints about the property should be made to the owner at the time. Should the hirer remain dissatisfied the hirer should submit the complaint in writing within one week of leaving the property.

### **Pets**

Unfortunately at the moment we are unable to accommodate any pets.

### **Smoking**

Smoking inside the cottage is not allowed.

### **Utilities**

Gas for cooking purposes is included in the rental price, as is water. We do however request that you do not waste water as it is supplied through a meter and is rapidly becoming a very expensive commodity.

The rental price includes 15 Kwh of electricity per day. Any usage exceeding that limit will be calculated at the current EDF rate and deducted from the security bond.